

Terms of Service

Legacy Language Services LLC

Introduction

Welcome to Legacy Language Services LLC. By requesting or using our services, you agree to the following Terms of Service. These terms govern the use of our interpreting, translation, and voiceover services and ensure clear expectations between Legacy Language Services LLC and our clients.

Services

Legacy Language Services LLC provides professional language services, including:

- Spanish interpreting (legal, medical, educational, and community settings)
- Spanish translation services
- Voiceover services
- Interpreter escort services

Services are delivered by qualified language professionals who meet the standards established by Legacy Language Services LLC.

Scheduling and Requests

Service requests should be submitted with sufficient notice to ensure availability. While we strive to accommodate all requests, assignments are subject to the availability and confirmation of the interpreter.

Clients will receive confirmation once an interpreter or language professional has been assigned.

Cancellations and Rescheduling

Clients must notify Legacy Language Services LLC as soon as possible if an appointment must be canceled or rescheduled.

Cancellation policies may include:

- Advance notice required to avoid cancellation fees
- Short-notice cancellations (after 4:30 pm on the day before) will result in the full service charge

Specific terms may be outlined in the service agreement or invoice.

Payment Terms

Clients agree to the following payment terms:

- Payment is due according to the terms listed on the invoice (e.g., Net 15 or Net 30).
- Late payments may incur additional administrative or collection fees.
- Payment methods will be communicated at the time of invoicing.

Confidentiality

Legacy Language Services LLC maintains strict confidentiality regarding all client information, documents, and communications. Language professionals working with our agency are required to follow professional confidentiality standards.

Accuracy of Information

Clients are responsible for providing accurate information regarding service needs, including language, location, scheduling details, and the documents to be provided.

Legacy Language Services LLC is not responsible for delays or service issues resulting from incomplete or incorrect information.

Limitation of Liability

Legacy Language Services LLC strives to provide high-quality language services. However, we shall not be liable for indirect or consequential damages arising from the use of our services.

Our liability is limited to the amount paid for the specific service provided.

Independent Contractors

Interpreters, translators, and voiceover professionals working with Legacy Language Services LLC may operate as independent contractors. They are responsible for maintaining professional credentials and complying with applicable regulations.

Changes to Terms

Legacy Language Services LLC reserves the right to update these Terms of Service at any time. Updates will be posted on this page with the revised date.

Contact Information

For questions regarding these Terms of Service, please contact:

Legacy Language Services LLC

Waterbury, Connecticut

Email: info@legacylanguageservices.com